

Fujitsu Service Price Guide

Service Program Summary		Service Programs	Workgroup Scanners ScanSnap fi-5110EOX/ fi-5110EOX2/ fi-4110EOX Series, S500 Series PC/MAC, fi-5110C, fi-4010CU, fi-5015C, fi-4120C/ fi-4220C Series, fi-5120C & fi-5220C, fi-4110CU, SP620C, SP15C, fi-5000N	Departmental Scanners SP93GX, fi-5530C, fi-4340C, fi-4530C, fi-4640S, M3093 EX/GX/DE/DG, M3096EX/GX	Low-Volume Scanners M3097DE/DG, M4097Series, fi-4750C, fi-4750L, fi-5650C Series, fi-5750C Series	Mid-Volume Scanners fi-4860C Series, fi-4990C, M4099D Series, fi-5900C
	ScanCare NBD	-	CG01000-515201 \$1195 TD 349557	CG01000-516501 \$1595 TD 349575	CG01000-517801 \$4495 TD 349686	
	ScanCare 4-Hour	-	CG01000-515301 \$1595 TD 349558	CG01000-516601 \$2095 TD 349597	CG01000-517901 \$5395 TD 349687	
	ScanCare Plus NBD	-	CG01000-515601 \$1395 TD 349561	CG01000-516901 \$1795 TD 349675	CG01000-518201 \$5595 TD 349690	
	ScanCare Plus 4-Hour	-	CG01000-515701 \$1795 TD 349562	CG01000-517001 \$2295 TD 349677	CG01000-518301 \$6495 TD 349691	
	Consumables	-	Included Kit contents equivalent to 1 ScanAid Kit***	Included Kit contents equivalent to 1 ScanAid Kit***	Included See Mid-Volume kit contents below****	
	# of Preventative Maintenance (PM's) & Training	-	1 On-Site PM including Operator Training	2 On-Site PM's including Operator Training	2 On-Site PM's including Operator Training, (fi-5900 includes 1 additional PM)	
	Basic NBD	-	CG01000-515001 \$695 TD 349555	CG01000-516301 \$1095 TD 349573	CG01000-517601 \$1995 TD 349684	
	Basic 4-Hour	-	CG01000-515101 \$1095 TD 349556	CG01000-516401 \$1595 TD 349574	CG01000-517701 \$2895 TD 349685	
	Basic Plus NBD	-	CG01000-515401 \$895 TD 349559	CG01000-516701 \$1195 TD 349647	CG01000-518001 \$2695 TD 349688	
	Basic Plus 4-Hour	-	CG01000-515501 \$1295 TD 349560	CG01000-516801 \$1695 TD 349674	CG01000-518101 \$3595 TD 349689	
	Advance Exchange NBD*	CG01000-514501 \$59 (excludes 5120C & fi-5220C) TD 349550	CG01000-515801 \$595 TD 349563	CG01000-517101 \$ 795 (excludes fi-5750C) TD 349679	-	
	Advance Exchange Plus NBD at Point of Sale**	CG01000-514801 \$99 TD 349551	-	-	-	
	Advance Exchange Plus NBD	CG01000-514601 \$159 TD 349552	CG01000-516001 \$695 TD 349565	CG01000-517301 \$995 (excludes fi-5750C) TD 349681	-	
Depot	Depot 5-day	-	CG01000-515901 \$595 TD 349564	CG01000-517201 \$795 (excludes fi-5750C) TD 349680	-	
	Depot Plus 5-day at Point of Sale	CG01000-514901 \$99 TD 349553	-	-	-	
	Depot Plus 5-day	CG01000-514701 \$159 TD 349554	CG01000-516101 \$695 TD 349571	CG01000-517401 \$995 (excludes fi-5750C) TD 349682	-	
Co-Term Monthly	Co-Term NBD	-	CG01000-516201 \$75 TD 349572	CG01000-517501 \$100 TD 349683	CG01000-518401 \$225 TD 349692	
Preventative Maintenance (PM)	Single Event PM	-	CG01000-496401 \$500 TD 101946	CG01000-496401 \$500 TD 101946	CG01000-496301 \$950 TD 101947	
Installation	-	-	CG01000-502901 \$450 TD 101949	CG01000-502901 \$450 TD 101949	CG01000-502901 \$450 TD 101949	
Training	-	-	CG01000-503001 \$450 TD 101950	CG01000-503001 \$450 TD 101950	CG01000-503001 \$450 TD 101950	
Inspection	-	-	CG01000-502801 \$425 TD 101948	CG01000-502801 \$425 TD 101948	CG01000-502801 \$425 TD 101948	

Mid-Volume Scanners			
		M4099D Series, fi-4990C	
Mid-Volume Kit Contents		fi-5900C	
	ScanCare/ ScanCare Plus: 1 Multi-Kit Includes: 5 Pad Assemblies, 5 Pick Roller Units, 5 Brake Rollers, 4 Lamps, 5 Diselectric Brushes, 3 Cleaning Kits****		ScanCare/ ScanCare Plus: 1 Multi-Kit includes: 5 Pad assemblies, 5 Pick Roller units, 5 Brake Rollers, 4 Lamps, 5 Diselectric Brushes, 3 Cleaning Kits****
	ScanCare/ ScanCare Plus: 1 Multi-Kit includes: 5 Pick Rollers, 5 Pads, 5 Separation Roller units, 5 Brake Rollers, 6 set of Brushes, 2 Diselectric Brushes, 3 Cleaning Kits****		ScanCare/ ScanCare Plus: 1 Multi-Kit includes: 5 Pick Rollers, 5 Pads, 5 Separation Roller units, 5 Brake Rollers, 6 set of Brushes, 2 Diselectric Brushes, 3 Cleaning Kits****

ScanCare/ScanCare Plus includes Basic Service, Preventative Maintenance, Consumables and Training

Depot/Depot Plus includes Parts, Labor and shipping to the customer within 5-days of unit receipt.

Basic/Basic Plus includes Parts, Labor and Travel

Co-Term includes Parts, Labor and Travel for one month and may be subject to an inspection fee.

Advance Exchange/Advance Exchange Plus includes Parts, Labor and shipping to and from the customer.

Single Event Preventative Maintenance includes Labor, Travel and Consumables

*ScanSnap fi-5110EOX, fi-5110EOX2, fi-5110C, fi-4010CU, S500, fi-5015C -- \$59 only applies within the 1st 90 day. **Point-of-Sale is within 90-days of purchase

Workgroup Scanners								
		ScanSnap fi-4110EOX Series		ScanSnap fi-5110EOX Series PC/MAC, fi-5110C		fi-4120/fi-4220 Series & fi-5120C, fi-5220C		fi-4110CU, M3091DC, M3092DC
SKU	CG01000-510401 \$89 TD 349547	CG01000-510501 \$89 TD 349549	CG01000-507001 \$89 TD 495267	CG01000-510701 \$89 TD 349548	CG01000-519101 \$89 TD 36513C	CG01000-510601 \$49 TD 349539	CG01000-497201 \$49 TD 349538	
Kit Contents	3 Pad Assemblies, 1 Pick Roller, Cleaning Kit*	2 Pad Assemblies, 1 Pick Roller, Cleaning Kit*	2 Pad Assemblies, 1 Pick Roller, Cleaning Kit*	3 Pad Assemblies, 1 Guide Assembly, Cleaning Kit*	2 Pad Assemblies, 1 Pick Roller, Cleaning Kit*	2 Pad Assemblies, Cleaning Kit*	2 Pad Assemblies, Cleaning Kit*	

Departmental Scanners			
	SP 93GX & M3093EX/G/DE/DG		fi-4340C
	fi-4530C & fi-5530C		fi-4640S
	M3096 EX / GX		
SKU	CG01000-476601 \$150 TD 558614	CG01000-447101 \$250 TD 406289	CG01000-505101 \$200 TD 160074
Kit Contents	3 Pad Assemblies, 2 Pick Rollers, Cleaning Kit*	3 Pad Assemblies, 2 Pick Rollers, Cleaning Kit*	5 Pad Assemblies, 2 Pick Rollers, Cleaning Kit*

Low-Volume Scanners				Mid-Volume Scanners			
	M3097 DE / DG		M4097D Series, fi-4750C		fi-4750L		fi-5650C & fi-5750C Series
	M4099D Series, fi-4990C		fi-4860C Series		fi-5900C		
SKU	CG01000-476501 \$275 TD 558617	CG01000-476701 \$275 TD 558618	CG01000-491501 \$275 TD 406279	CG01000-505501 \$450 TD 446651	CG01000-476801 \$525 TD 558620	CG01000-498501 \$525 TD 101879	CG01000-518901 \$175 TD 36323C
Kit Contents	4 Pad Assemblies, 2 Pick Rollers, Cleaning Kit*	4 Pad Assemblies, 2 Pick Rollers, Cleaning Kit*	4 Pad Assemblies, 2 Pick Rollers, Cleaning Kit*	3 Pick Rollers, 3 Brake Rollers, Cleaning Kit*	1 Pad Assembly, 1 Pick Roller Unit, 1 Brake Roller, Cleaning Kit*	1 Pad Assembly, 1 Pick Roller Unit, 1 Brake Roller, Cleaning Kit*	1 Pad Assembly, 1 Pick Roller, 1 Separation Roller, 1 Brake roller, 1 Cleaning Kit*

***Departmental and Low-Volume Cleaning Kits include F1 cleaner, cleaning paper, cleaning cloth, cleaning swabs and instructions

****Mid-Volume Cleaning Kits include F1 cleaner, F2 cleaner, cleaning sheets, cleaning cloth, cleaning swabs and instructions



Service by Fujitsu

Protecting Your Investment

SCANCARE

ScanCare®—the ultimate preventative maintenance program.

- Includes regularly scheduled preventative maintenance for peak performance, basic on-site service (parts, labor, and travel), consumables, and user training
- Next Business Day (NBD) or 4-hour response time allows you to select the response time that best suits your business needs and budget
- Economical and more convenient than purchasing similar services separately
- Convenient delivery of the consumables you need, when you need them
- Greater savings available when purchased within the applicable Limited Warranty period

BASIC

Basic—value-oriented peace of mind.

- Covers parts, labor, and travel costs to reduce the impact of unexpected service calls
- 4-hour response time option ensures a fast return to normal operations
- Greater savings available when purchased within the applicable Limited Warranty period

Advance EXCHANGE

Advance Exchange—the simple, economical, onsite alternative.

- Fujitsu's only NBD whole-unit replacement program
- Quick turnaround to minimize impact to productivity
- Includes parts, labor, and shipping*
- Depot option available with 5-day unit repair and return
- Depot includes parts, labor and one-way shipping to the customer

* Surcharge assessed for No Trouble Found and consumables replacement. An Advance Exchange agreement must be executed prior to unit shipment.

SCANAID

ScanAid™—help yourself and save.

- Maintain your scanner for optimum performance with factory-authorized consumables kits
- A great addition to Basic service or ScanCare customers with extra-high page volumes
- Kits include instructions, consumables, and maintenance supplies to keep scanning equipment in prime condition

Complementary Service Options—enhance existing programs or create your own package.

- **Single-event preventative maintenance**—includes cleaning, inspection, and adjustment, plus the required consumables and operator instruction on routine maintenance
- **Installation**—mid-volume and production scanners unpacked, installed, and verified
- **Training**—learn from the best how to operate, maintain, and refresh your scanner, as well as perform basic troubleshooting
- **Co-Terminous Basic/Basic Plus**—purchase the service you need for a specified number of months (certain restrictions apply; contact Fujitsu for details)

Learn more about Service Programs by Fujitsu.

A service contract must be executed to purchase all service programs and options noted in this document. Other terms and conditions also apply to all Fujitsu Service Programs. For full details on the applicable Limited Warranty and on all service programs, visit www.ImagingService.com, contact your Fujitsu representative or call Service Sales at (800) 301-9475.

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