



# ExtremeWorks<sup>SM</sup> Service Solutions

Tech Data Corporation Systems Engineering x73118  
1 (800) 237-8931 Vendor Product Rep. x80303

Summit <sup>®</sup> Products	Extended		48 Hour		NBD	
	Tech Data# / Manuf#	Retail	Tech Data# / Manuf#	Retail	Tech Data# / Manuf#	Retail
Summit24e2 and Summit24e3	call! 97001-SE	\$75	231660 97005-SE	\$100	231655 97004-SE	\$160
Summit24	231605 97001-24	\$110	231625 97005-24	\$215	231642 97004-24	\$300
Summit48	231606 97001-48	\$195	231626 97005-48	\$380	23164 397004-48	\$525
Summit48i	231607 97001-48i	\$320	231627 97005-48i	\$640	231644 97004-48i	\$875
Summit48si	231661 97001-48si	\$180	231662 97005-48si	\$325	231663 97004-48si	\$500
Summit1i	231599 97001-1i	\$280	231619 97005-1i	\$560	231637 97004-1i	\$750
Summit5i	231601 97001-5i	\$420	231621 97005-5i	\$845	231638 97004-5i	\$1,150
Summit5i LX Model	231602 97001-5iLX	\$660	231622 97005-5iLX	\$1,325	231639 97004-5iLX	\$1,800
Summit4	231603 97001-4	\$360	231623 97005-4	\$715	231640 97004-4	\$975
Summit7i	231604 97001-7i	\$715	231624 97005-7i	\$1,430	231641 97004-7i	\$1,950
SummitPx1	231653 97001-SPX	\$1,250	231659 97005-SPX	\$2,250	231656 97004-SPX	\$3,400
SummitRPS	231608 97001-RPS	\$90	231628 97005-RPS	\$160	231645 97004-RPS	\$240
SummitGbX	231609 97001-GbX	\$200	231629 97005-GbX	\$360	231646 97004-GbX	\$550

Chassis Products	Extended		48 Hour		NBD	
	Tech Data# / Manuf#	Retail	Tech Data# / Manuf#	Retail	Tech Data# / Manuf#	Retail
Alpine <sup>™</sup> 3808 incl. all components -- SEE EXCEPTIONS*	231610 97001-3808	\$850	231630 97005-3808	\$1,500	231647 97004-3808	\$2,255
Alpine 3804 incl. all components -- SEE EXCEPTIONS*	231611 97001-3804	\$775	231631 97005-3804	\$1,400	231648 97004-3804	\$2,100
Alpine 3802 incl. all components -- SEE EXCEPTIONS*	231654 97001-3802	\$575	231658 97005-3802	\$1,000	231657 97004-3802	\$1,550
BlackDiamond <sup>®</sup> 6804 incl. all components -- SEE EXCEPTIONS*	call! 97001-6804	\$1,700	call! 97005-6804	\$3,060	call! 97004-6804	\$4,625
BlackDiamond 6808 incl. all components -- SEE EXCEPTIONS*	231612 97001-6808B	\$2,500	231632 97005-6808B	\$5,000	231649 97004-6808B	\$6,500
BlackDiamond 6816 incl. all components -- SEE EXCEPTIONS*	231614 97001-6816B	\$5,000	231634 97005-6816B	\$10,000	231651 97004-6816B	\$13,750

\*EXCEPTIONS: These items require uplift fees - (45212, 45114, 53010, 53012, 53020, 53021, 53040, 53041, 51034 and 54002). Contact Extreme Networks for pricing.

Software Products	Software Subscription Service (7x7 TAC, S/W updates)		
	Tech Data# / Manuf#	Retail	
EPICenter <sup>™</sup>	231617 97003-EEM	\$2,400	
ServiceWatch <sup>®</sup>	231616 97003-SRW	\$1,200	

ExtremeWorks Service Descriptions					
	Privileged Web Access	On-site Services	Technical Assistance Center (TAC)	Advanced Hardware Replacement / Return & Repair	Customer Availability
<b>ExtremeWorks Standard Warranty</b>	no	no	7 a.m. to 7 p.m. (M-F) 90 days from date of shipment & includes s/w updates	Return & Repair: 12 months; 10 business day turnaround	Worldwide Standard w/ product
<b>ExtremeWorks Extended Warranty</b>	24x7x365	no	7 a.m. to 7 p.m. (M-F)	Return & Repair: 10 business day turnaround	Worldwide
<b>Software Subscription</b>	24x7x365	no	7 a.m. to 7 p.m. (M-F)	no	Worldwide
<b>ExtremeWorks 48 Hour Advanced Replacement</b>	24x7x365	no	24x7x365	ADV: 2 business days	Worldwide
<b>ExtremeWorks NBD Advanced Replacement</b>	24x7x365	no	24x7x365	ADV: Next business day	Worldwide
<b>ExtremeWorks 4 Hour On-site</b>	24x7x365	24x7x4	24x7x365	ADV: Included	Worldwide; Order from Extreme Networks 888-257-3000

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